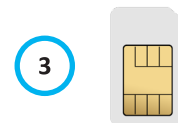ATTENTIVE

LUNA 4G

INSTALLATION GUIDE

1 Table of contents

Welcome to this installation guide dedicated to your first use of the LUNA 4G.
Please follow all the instructions carefully to ensure the success of the installation.

2 Pack Content

1 **LUNA 4G**

2 **PENDANT**

3 **SIM CARD**

4 **POWER SUPPLY**
Use only the provided version.

A   **⬚** **ON**
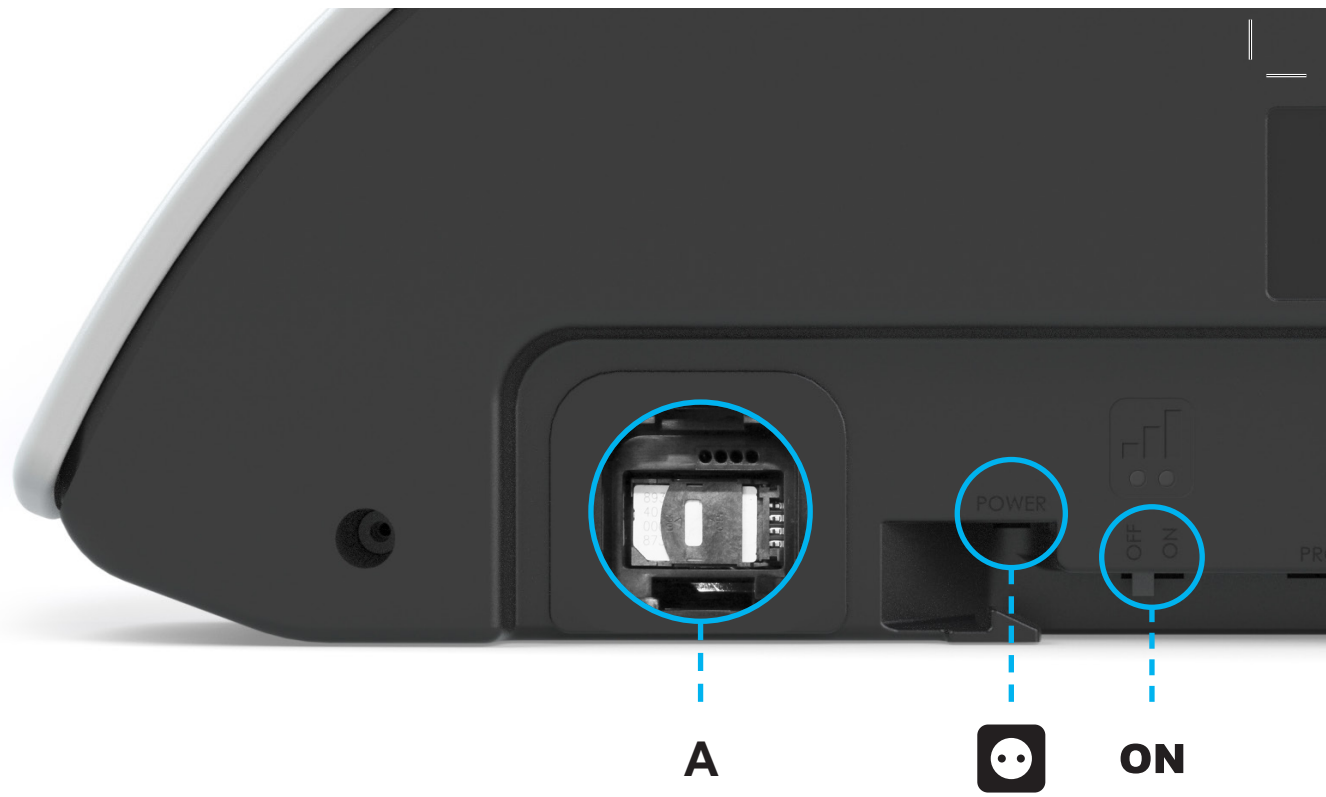
3 Installation

1. Remove the cap A (if the SIM card is present, proceed to step 3).
2. Insert the SIM card and lock the cap.
3. If your SIM card has a PIN code, please enter it using the device's programming software.
4. Connect the provided power supply in the port POWER, then plug it into an easily accessible electrical AC outlet.
5. Lock the power cable using the anti-traction hook.

ON
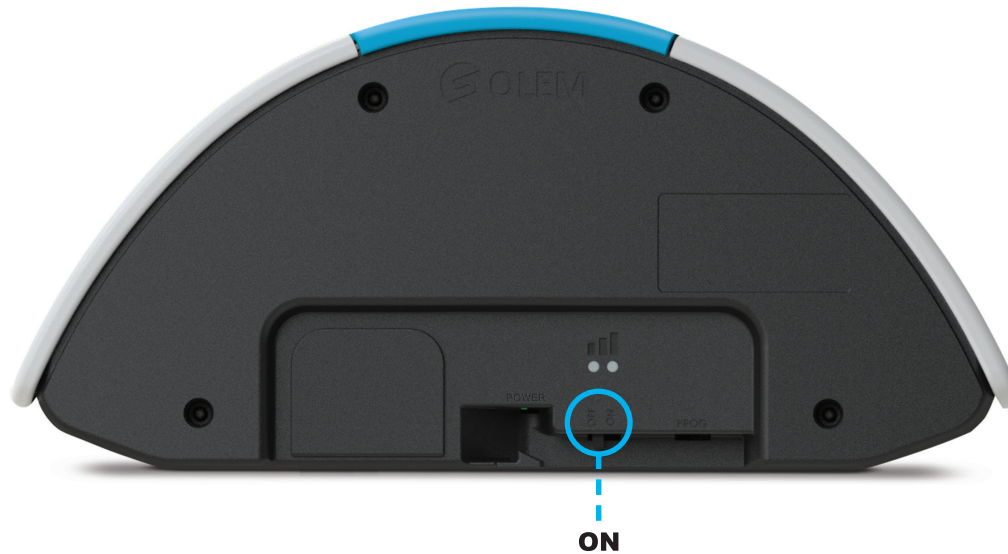
6. Set the ON/OFF switch to ON, 6 successive beeps indicates the start of the initialization.

Wait a few minutes during the setup phase.
The initialization phase will be indicated by 3 beeps.
If an error occurs (5 strident beeps), repeat the previous step.

After installation, leave the LUNA 4Dual plugged into the power outlet for at least 24 hours to ensure the battery backup operates correctly in case of a power outage.
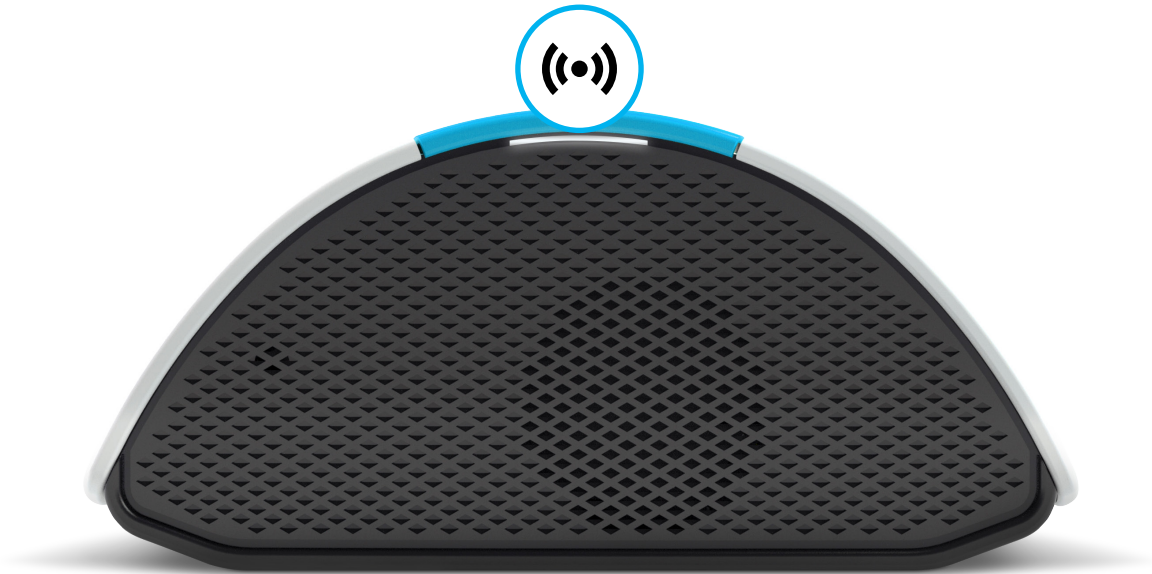
4 Connecting to the MyAttentive platform

The 🔊 LED on the LUNA 4G and the front Light ⌒ flashes.
The setup is complete when the front light ⌒ is steady and the 🔊 light has been off for several seconds.

5 Pairing a device

1. To initiate the pairing mode, press and hold the 📞 and ✉ buttons simultaneously until you hear a beep.
The green/blue lights are flashing.
2. Press the button on the pendant or any other peripheral device button to register it. Success in this step is indicated by the 📞 button flashing and a sound signal. You can perform a range test by pressing any of the devices.
If you hear a sound signal, it means that it has been successfully paired.
3. Press and hold the 📞 and ✉ buttons again until the sound signal to exit the pairing mode.
4. The LUNA 4G will synchronize with the Myattentive platform. The front light will flash throughout this phase.

6 Removing a device

1. Initiate the pairing mode by pressing the 📞 and ✉ buttons until you hear a beep.
The green/blue lights are flashing.
2. Press and hold the ((•)) button for 10 seconds until you hear a sound indicating the dissociation of all devices.
3. Press and hold the 📞 and ✉ buttons again until the sound signal to exit pairing mode.
4. The LUNA 4G will synchronize with the Myattentive platform. The front light 🔲 will flash throughout this phase.

7 Test phase

Press the button on the pendant provided with the LUNA 4G to trigger an emergency or concierge call.

8

8 Types of commands

FRIENDLY CALL

• Press this button to call the pre-registered number.
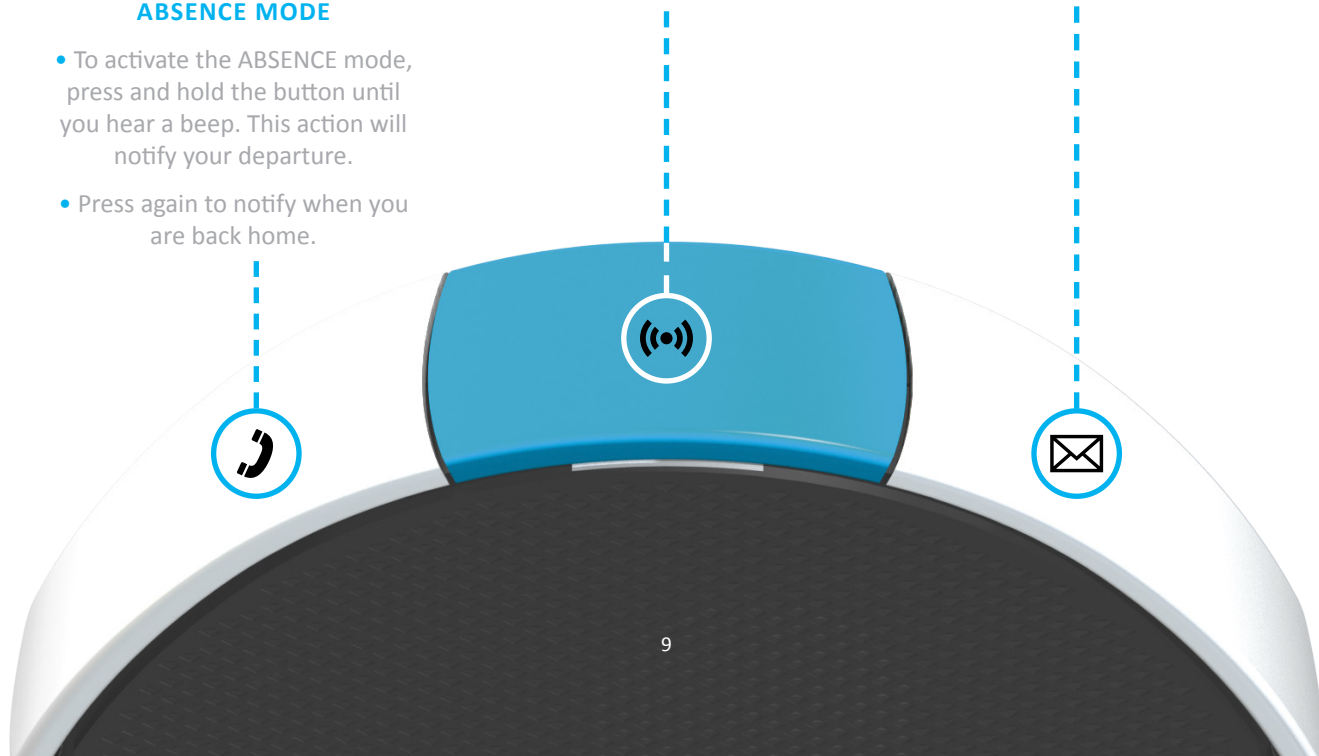• Press again to hang up.

ABSENCE MODE

• To activate the ABSENCE mode, press and hold the button until you hear a beep. This action will notify your departure.

• Press again to notify when you are back home.

EMERGENCY CALL

• Press the central button or the pendant button to contact the telecare call center.

VOCAL MESSAGES

• Press this button to listen the recorded messages.

9

9 Light Indicators

LIGHT STAYS ON
ABSENCE mode activated or friendly call in progress.

FLASHING
Dialing of a friendly call.

LIGHT STAYS ON
Emergency call in progress.

FLASHING
The device is communicating with the telecare center's server.

FLASHING
Acknowledgment of voice messages.

FLASHING
Pairing of a radio device or connected object.

SIMULTANEOUS FLASHING
Acknowledgment awaiting and / or 4G loss.

LIGHT STAYS ON
Device connected to mains supply.

SLOW FLASHING
Power outage and use of the transmitter in battery mode.

FLASHING
The transmitter is communicating and synchronizing with the ATTENTIVE platform.

4G NETWORK SIGNAL QUALITY

Maximum level

Average level

Low level

OTHERS

Radio network search in progress

SIM card missing

CE The «CE» symbol indicates that this device complies with European standards on safety, health, environment and user protection. Devices with the «CE» symbol are intended for sale in Europe.

This symbol indicates that these types of electrical and electronic devices must be disposed of separately in European countries. Do not dispose of this device with your household waste. Please use the collection and recycling points available in your country when you no longer need this device.

This symbol indicates that the supply voltage is a DC voltage.

This symbol indicates the polarity of the DC supply voltage.

This symbol indicates that the power supply is intended for indoor use only.

This symbol indicates that the power supply unit has double class 2 insulation.

This symbol warns of electrical danger.

RoHS This symbol indicates that the manufacturer complies with the RoHS regulations in force.

VI This symbol indicates that the performance of the external power supply is level 6.

This symbol is the certification mark of the food (DE lab logo).

RJ45 network cable plug.

PROG USB socket for update.

POWER Power supply jack

Radio level

Battery instructions :

- The maximum operating altitude is 2000m. A battery subjected to extremely low air pressure can cause an explosion or leak of flammable liquid or gas.

- Replacing the battery with a different reference or model poses a risk.

- If replacing the battery, use only the same type of battery.

- Batteries and accumulators contain highly toxic substances. It is important not to dispose of them anywhere and in no case in the household waste bin. All used batteries and accumulators must be deposited in specific containers in order to be recycled.

- Exposing the battery to very high temperatures can cause an explosion.