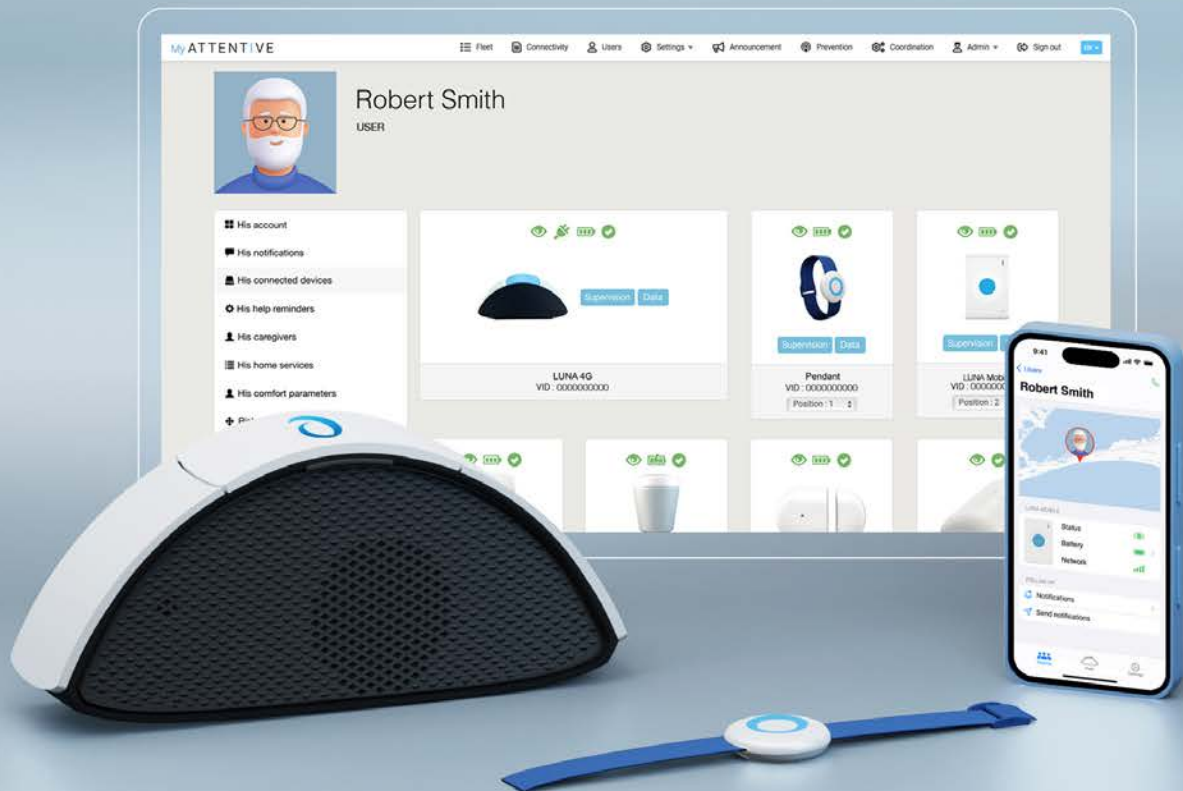




# ATTENTIVE

TELECARE TECHNOLOGIES



Digital Telecare Solutions

[www.attentive-telecare.com](http://www.attentive-telecare.com)

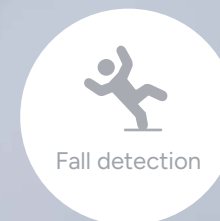
 ATTENTIVE





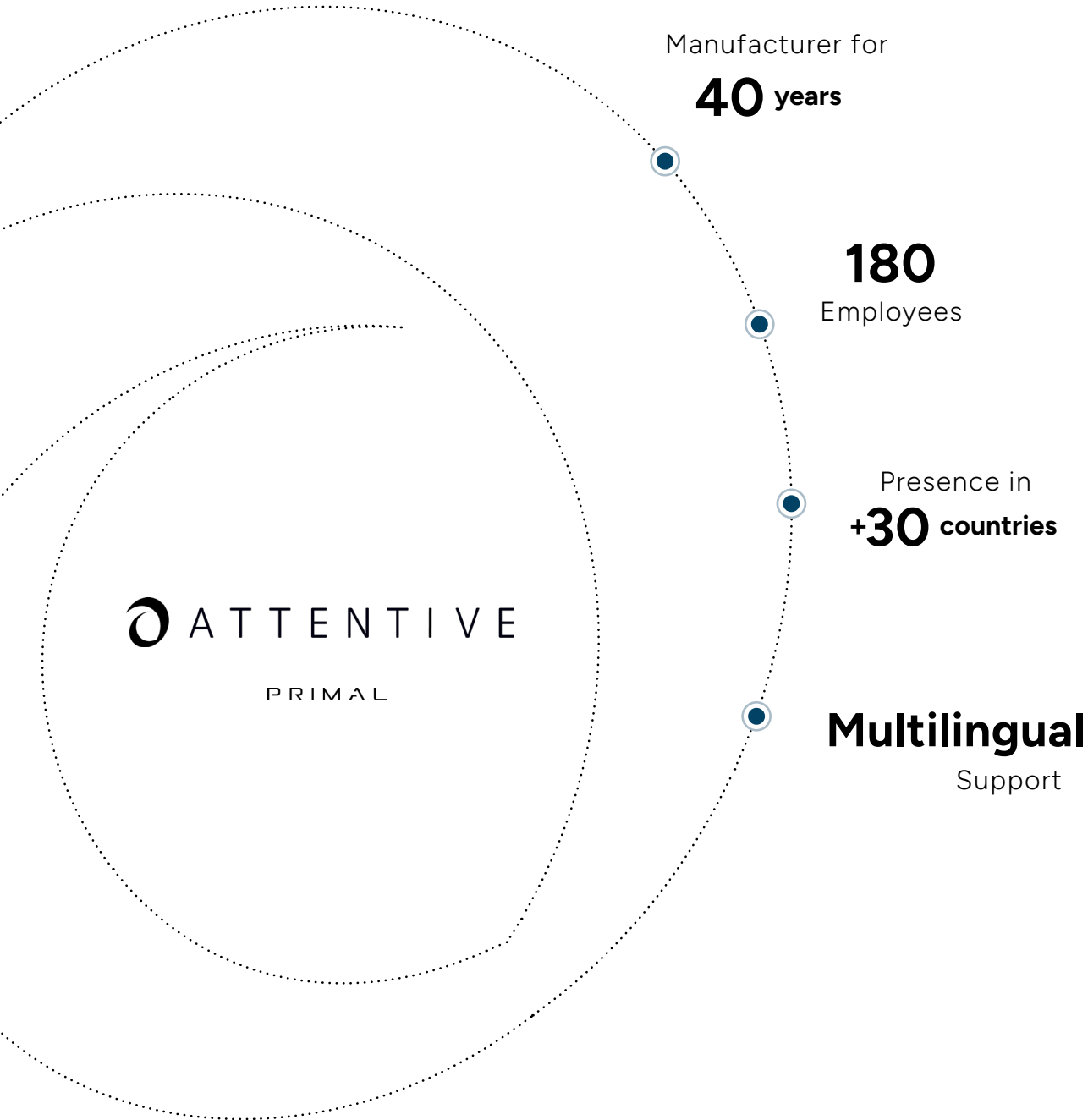
The new pendant  
generation has arrived.

# M5



Discover our new pendant : [see page 27 to 29](#)

 ATTENTIVE

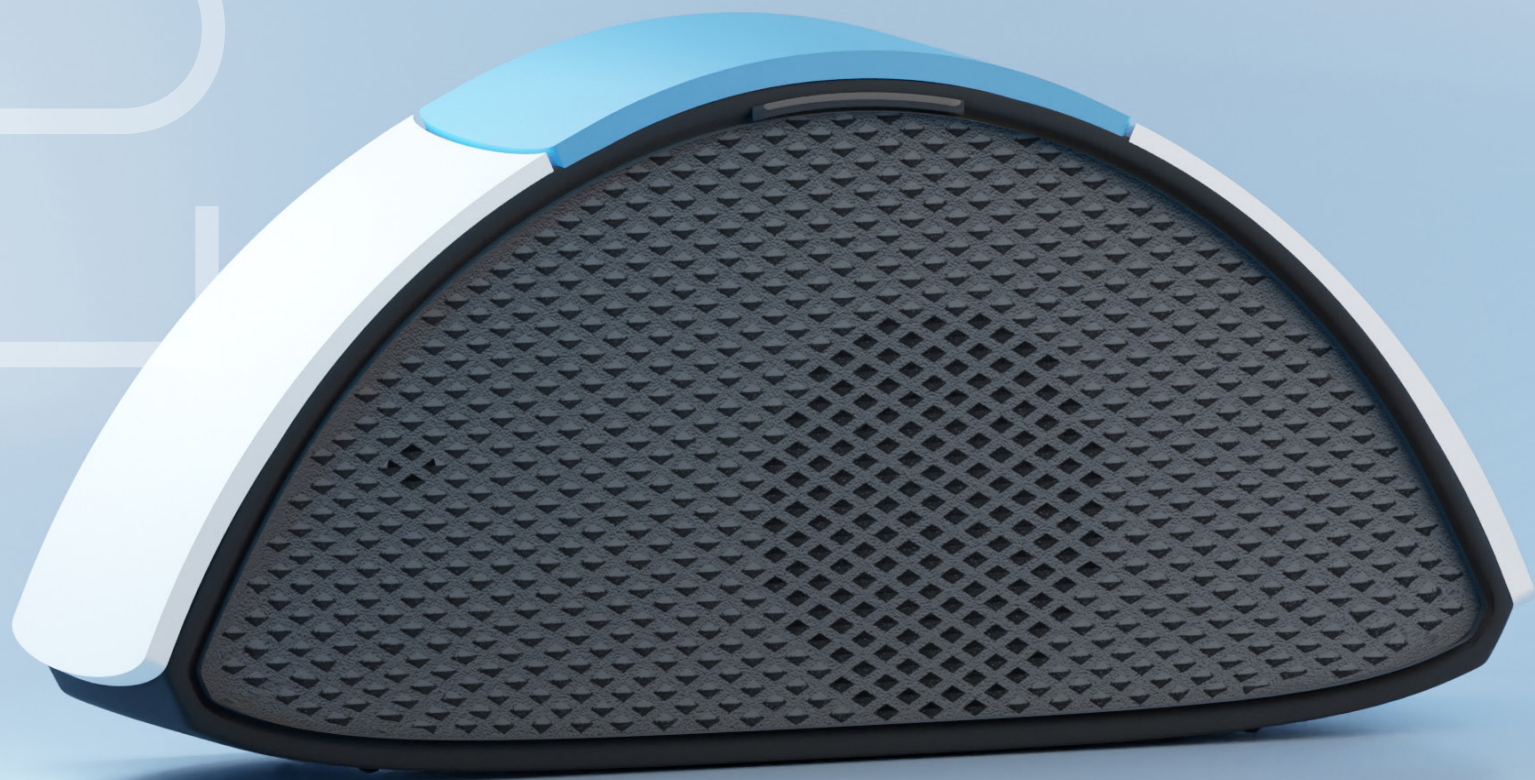


# Summary

Home telecare	10 to 17
Home Telecare	10 - 11
LUNA 4G	12
LUNA 4DUAL	13
LUNA 4DUAL+	14 - 15
LUNA Customisation	16 - 17
Mobile telecare	20 to 23
Mobile Telecare	20 - 21
LUNA Mobile	22 - 23
Pendants	26 to 29
M4 Pendant	26
M5 Pendant	27
M5 Customisation	28 - 29
MyATTENTIVE	32 to 35
MyATTENTIVE	32 - 33
Senior housing	34 - 35
Technical support	36 to 37
Our commitments	38 to 39
Connectivities	40 to 41
Connected objects	42 to 43
Accessories	44 to 45
Contact us	46 to 47



ANZUP



 **Home**  
Telecare

# Home Telecare



Plug & Play




Design




Customisable




## Features




**Friendly call**  
Call a pre-registered number



**Emergency call**  
Contact the telecare call center



**Voice message**  
Listen the recorded messages



**Daily check** NEW



Easy to check in and confirm wellbeing




Network signal

Your **LUNA** is delivered with :

- ✓ Your pendant
- ✓ Your connectivity
- ✓ Your customisation




+




M4 or M5 pendant

+



Connectivities






+



Power supply







# LUNA 4G



-  SIM card (4G/3G/2G)
-  3 DAYS Battery life
-  Radio (Social alarm)
-  SCAIP
-  M4 & M5 compatible

# LUNA 4DUAL



-  VoIP
-  SIM card (4G/3G/2G)
-  3 DAYS Battery life
-  Radio (Social alarm)
-  SCAIP
-  M4 & M5 compatible



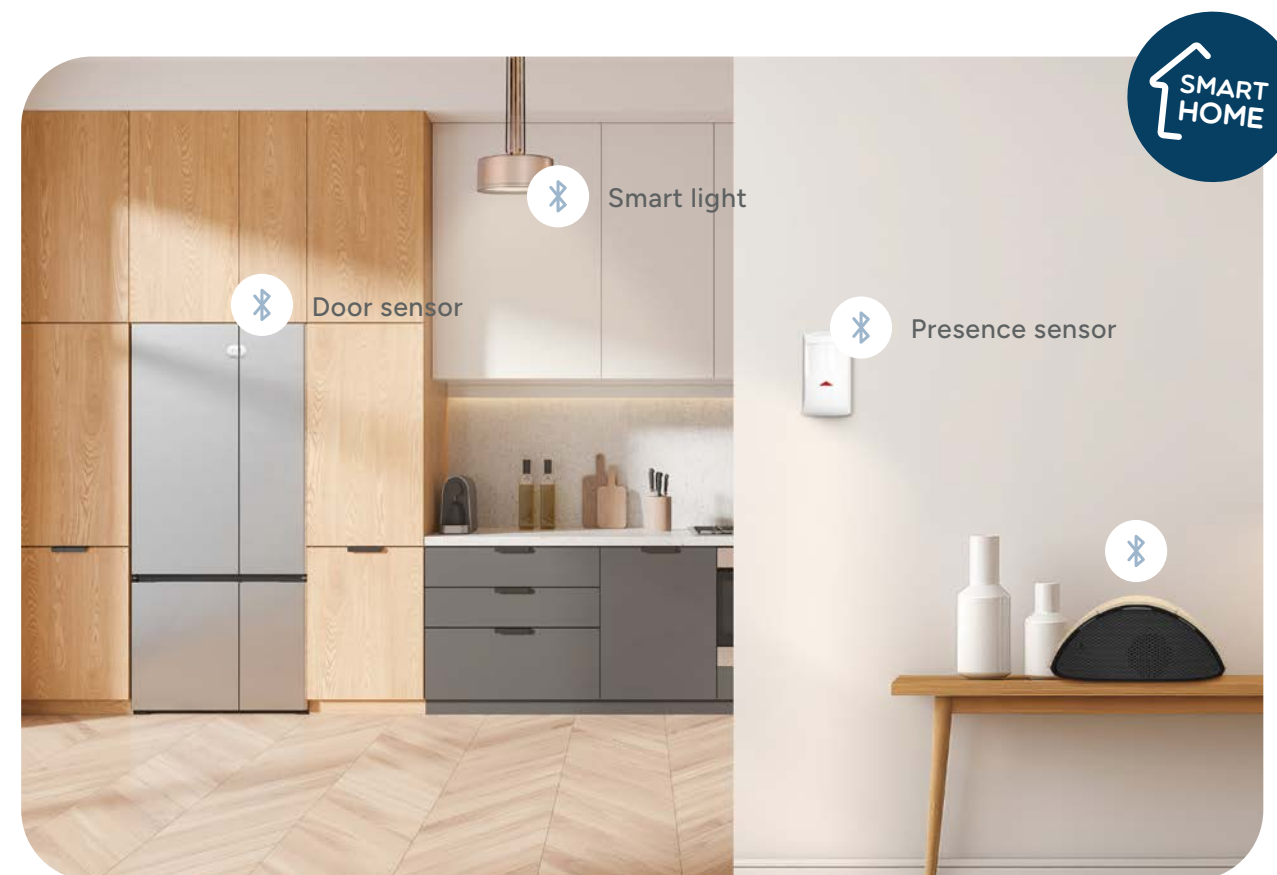


# LUNA 4DUAL+



- VoIP
- SIM card (4G/3G/2G)
- 3 DAYS Battery life
- Radio (Social alarm)
- Bluetooth
- RFID
- SCAIP
- M4 & M5 compatible

More technologies  
More services\* **4DUAL+**



All the **connected objects** : see [page 42 to 43](#)





# LUNA

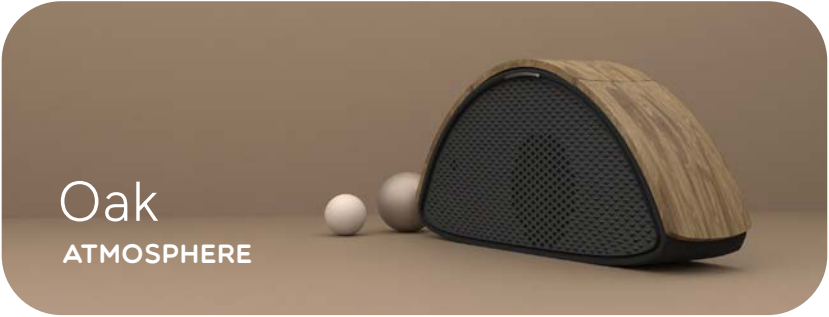
Customisation

A LUNA  
at your image

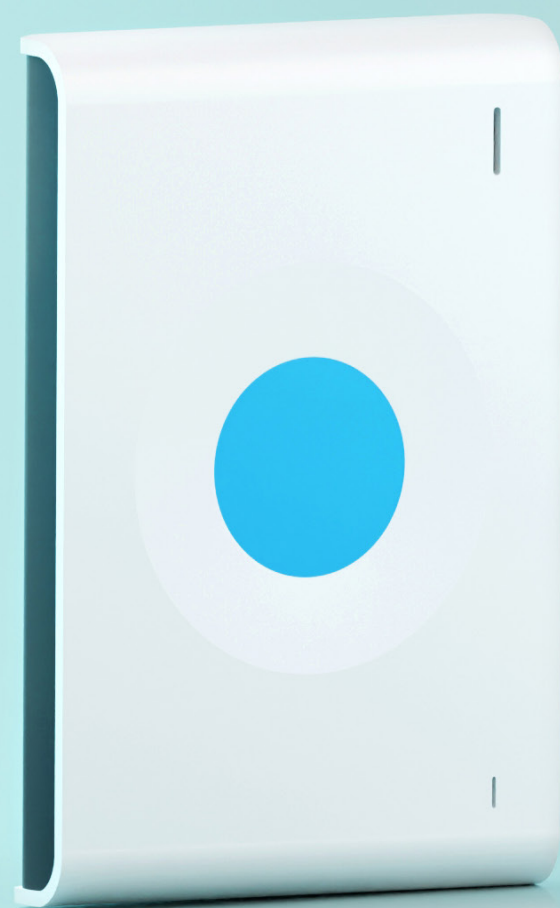


### Central button customisation

You have the possibility to choose one of the following colours and/or one of our textures.



ATTENTIVE



 **Mobile**  
Telecare

# Mobile Telecare



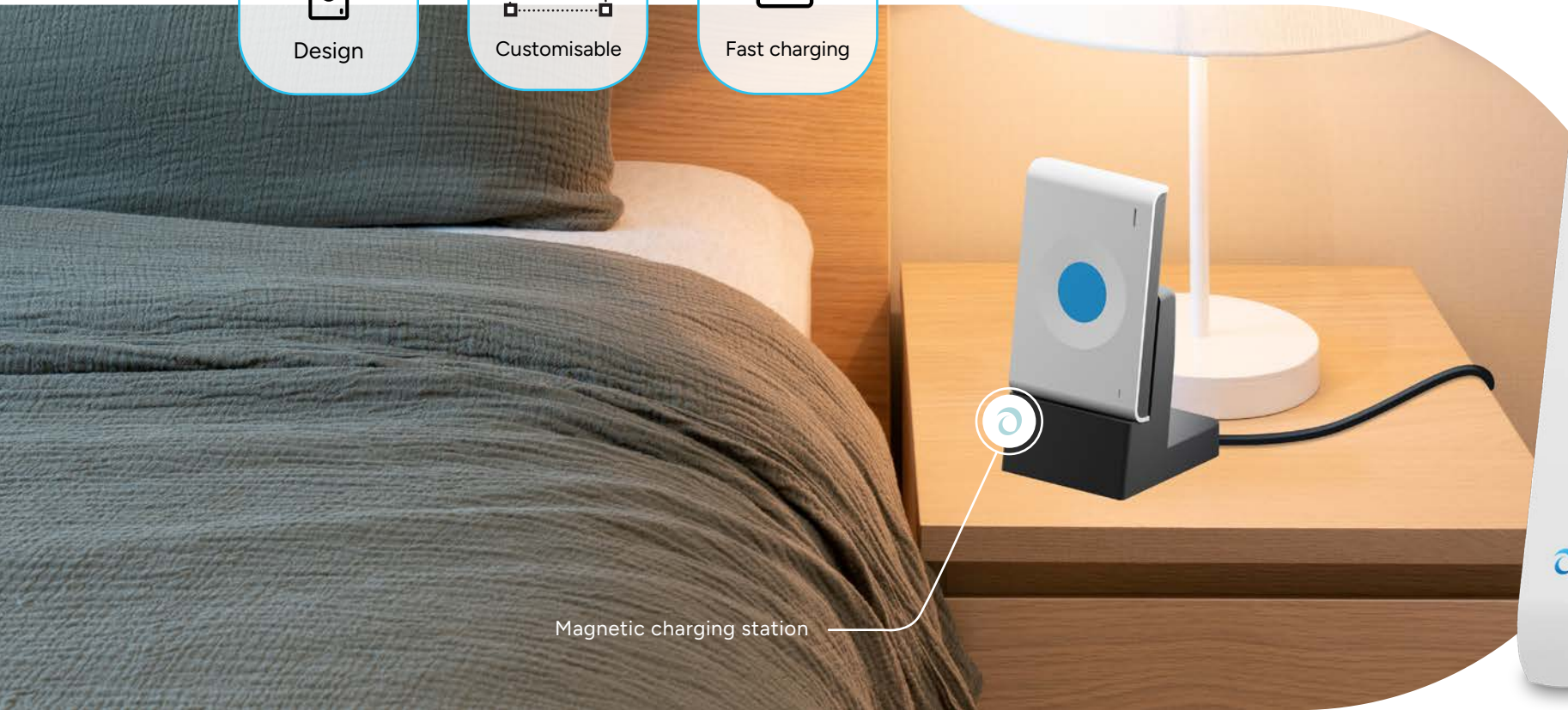
Design




Customisable





Fast charging



## Features

- 

**Emergency call**  
Contact the telecare call center
- 




**Battery and network level**  
Check by double tapping the device
- 

**Microphone and speaker**


 SAR (Body : 1,533 W/Kg)  
(Limbs : 3,182 W/Kg)

Your **LUNA Mobile** is delivered with :


- ✓ Your pendant
- ✓ Your connectivity
- ✓ Your customisation




M4 or M5 pendant



Power supply



Charging station

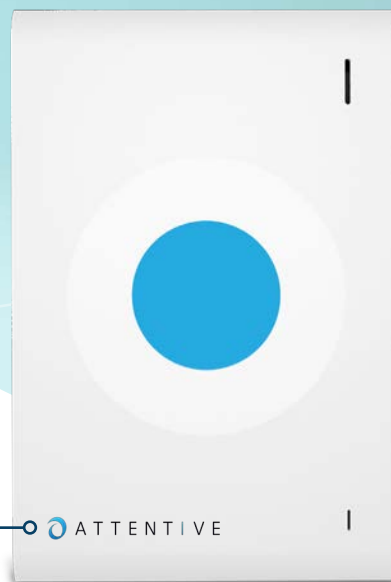


SIM card



# LUNA MOBILE

Add your logo



SIM card (4G/3G/2G)

7  
DAYS

Battery life



Radio (Social alarm)



GPS



Bluetooth



SCAIP



M4 & M5 compatible

22

EN 50134

3YEARS WARRANTY



All the **accessories** :

see **page 44**



LUNA Beacon  
Indoor Location

MyATTENTIVE  
Manage your devices with our platform



23

ATTENTIVE

## Location and geofencing technology

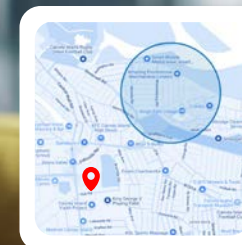


MyATTENTIVE

### Mobile app for caregivers

ATTENTIVE SMS

Rose left the «Home» zone at 10AM

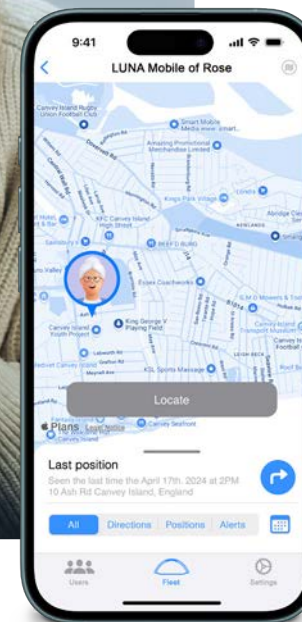


Download on the  
App Store

GET IT ON  
Google Play



Push or SMS notifications





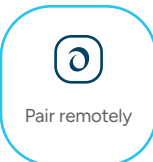
ATTENTIVE



# Pendants

# M4

Pendant



Radio (Social Alarm)



Non-replaceable battery



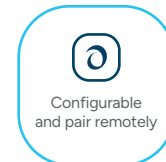
Home & mobile telecare compatible



Colour choice  
Also available in grey

# M5

Pendant



\*Operating in necklace or bracelet



Radio (Social alarm)



Bluetooth (Indoor location)



Replaceable battery



Home & mobile telecare compatible



Colour choice  
Also available in black

MyATTENTIVE  
Manage your devices with our platform



# M5

Customisation

A pendant  
at your image

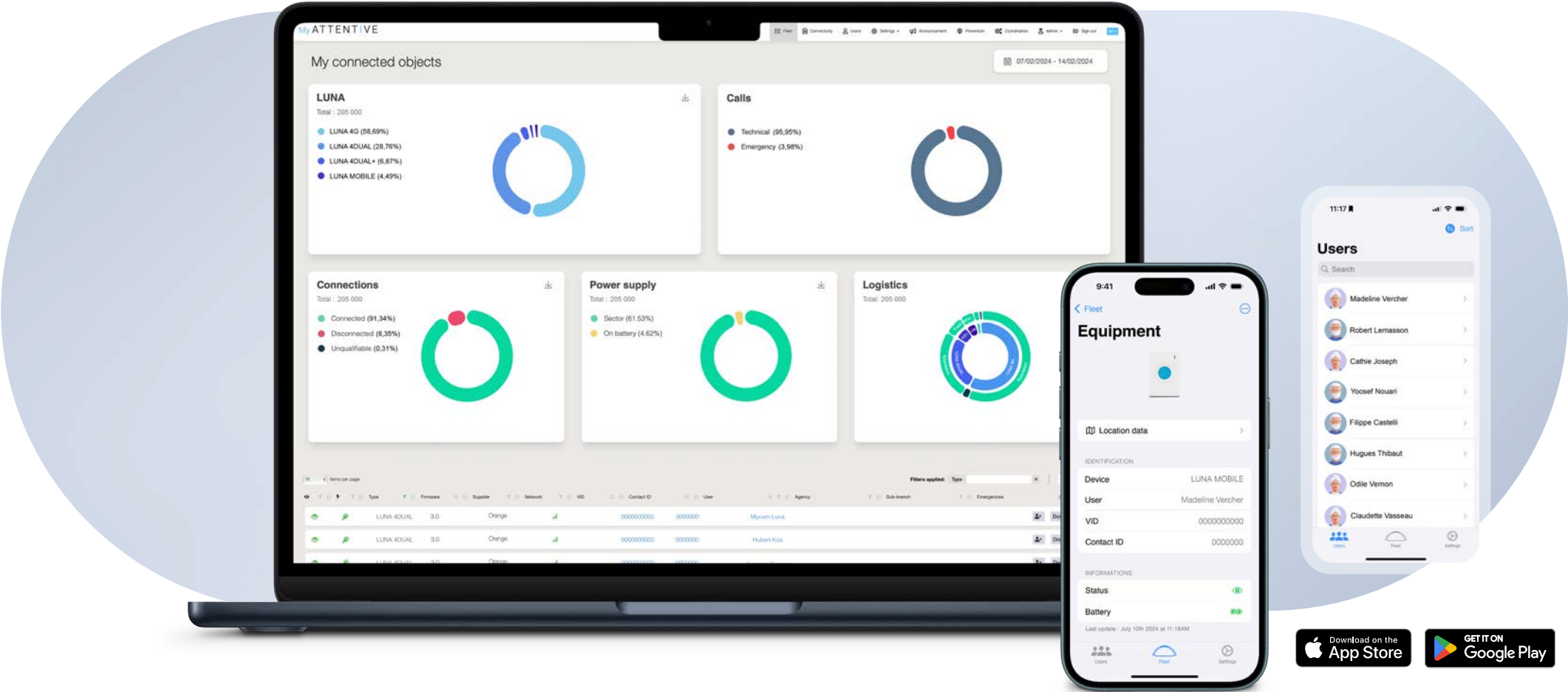




# MyATTENTIVE

## Web platform & App





Manage  
your devices  
from your mobile  
and/or web platform



View all  
your devices



Remote device  
monitoring and supervision



Remote device  
pairing



Targeted  
prevention activities



SIM card  
management

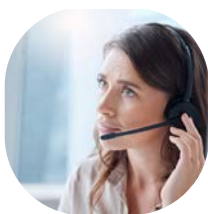
# Senior housing

Auto detection

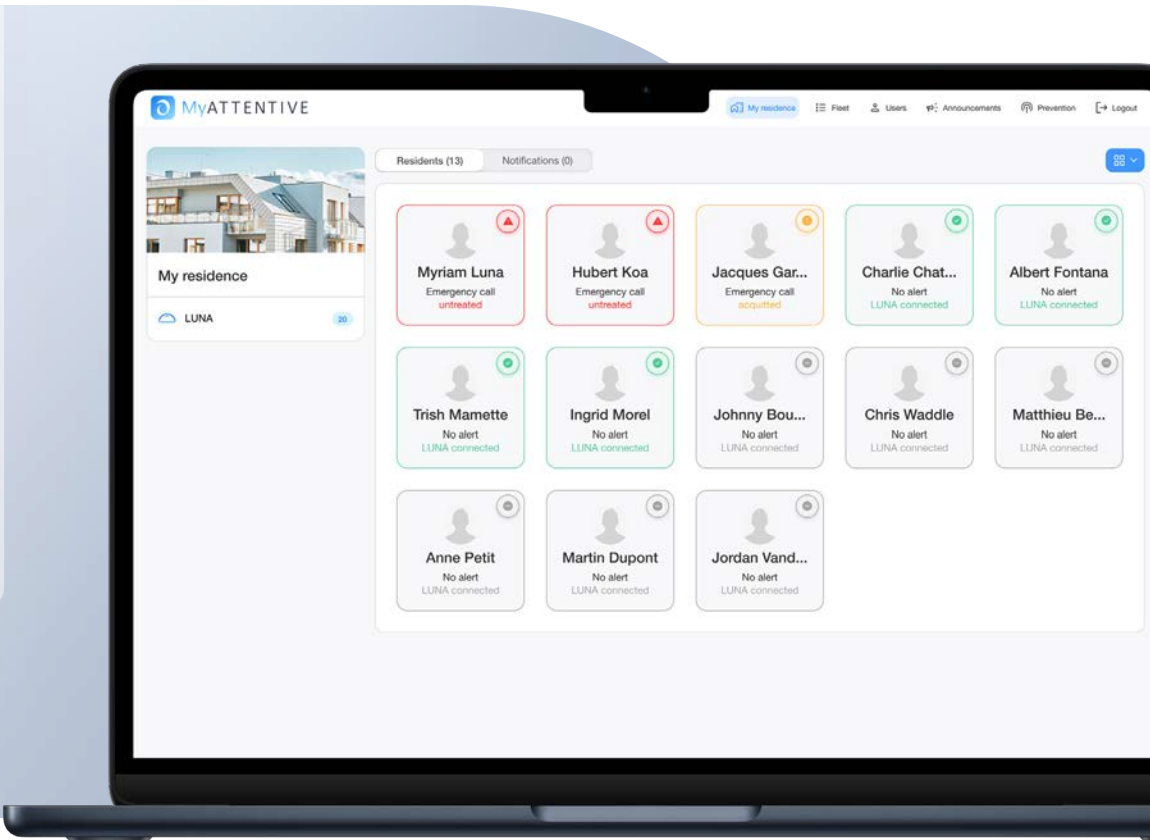
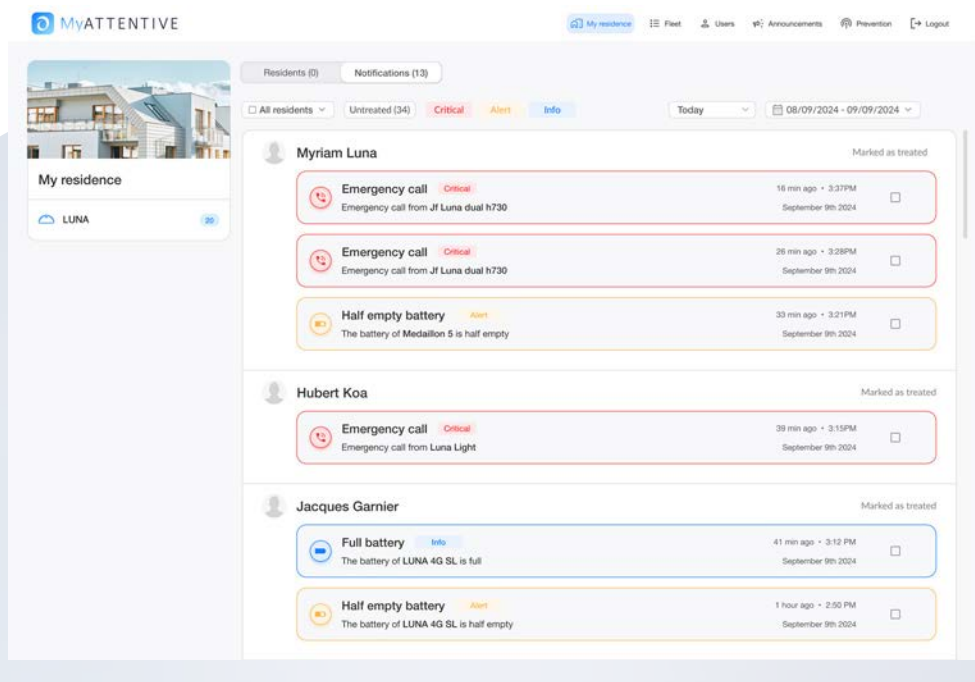
« Emily has triggered an alert. »



Local call  
(Local management of alarms)



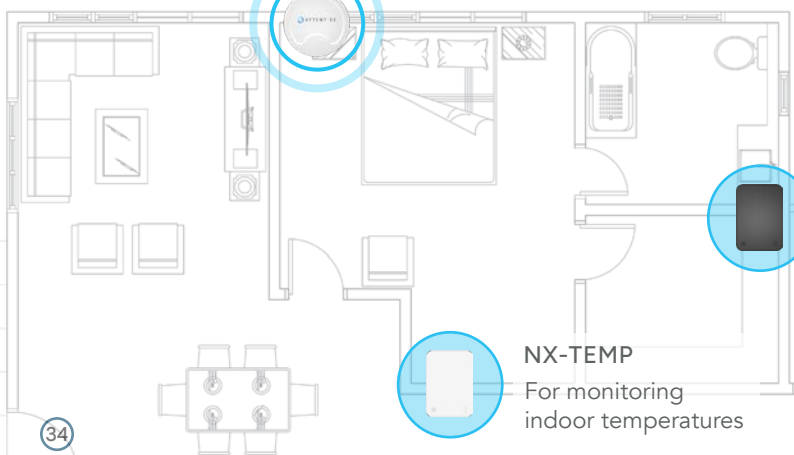
Call to the emergency  
call center



INDOOR LOCATION



Senior housing map



Data  
centralisation



Control,  
maintenance and  
technical management



History and  
alerts monitoring



Push or SMS  
notifications



Manage  
your fleet



NEW

Cookies for prevention

temperature

humidity

water

gas

electricity


...

# Technical team

A reactive team to support you

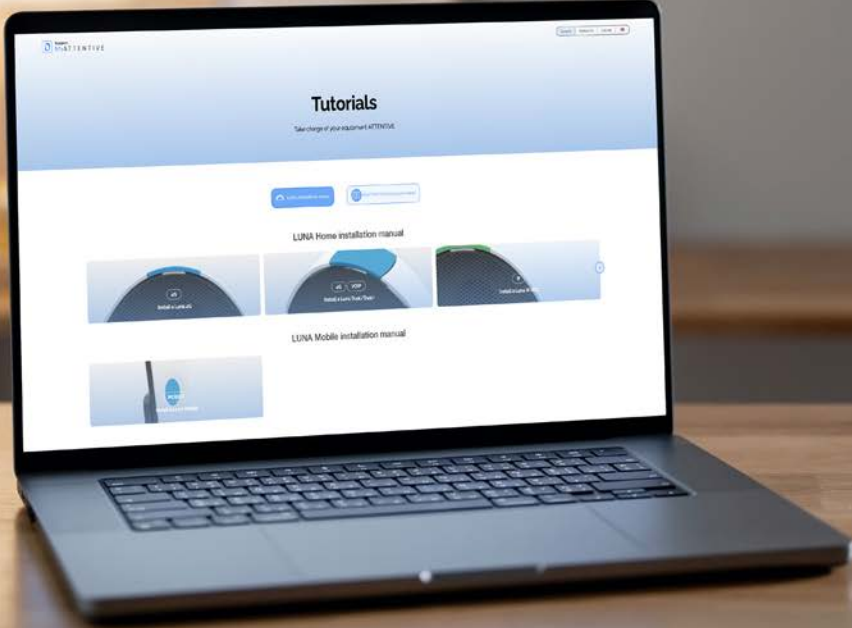


- Multilingual support (English, French and German)
- Single contact point
- Personalised follow-up
- Training for your teams
- Protocols integration and test phases
- After-sale and preventive maintenance
- Diagnostics, ticketing and incident resolution



Support.  
MyATTENTIVE

The support platform developed for you.



Device tutorials

MyATTENTIVE tutorials

FAQ

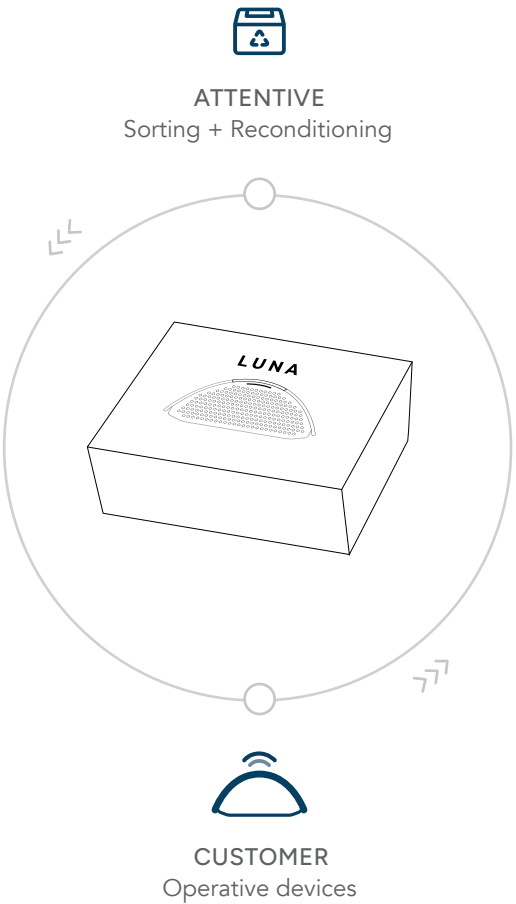
Documentation and marketing resources

# Our commitment



## Reconditioning

Follow the products life cycle and promote their reconditioning or recycling for a responsible, economic and durable management.



## Warranty Extension NEW







Please contact our sales team for more information.

## Secure Hosting In France

The hosting of your data in France on dedicated server. Your data will not be commercially sold or exploited by a third party.








# Connectivities

-   
4G/3G/2G
-   
VoIP
-   
GPS
-   
Radio
-   
Bluetooth
-   
RFID
-   
Beacon




## Home Telecare



					
4G	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4Dual	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4Dual+	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>






## Pendants



			
M5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
M4	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Mobile Telecare



					
LUNA Mobile	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



# Connected objects

## Home Telecare



LUNA DAAF (p)  
The smoke detector\*



Pull Cord (p)  
The mural safety call



LUNA GAZ (p)  
The gas detector\*



LUNA DAACO (p)  
The CO detector\*



Universal sensor (p)



## Risk prevention



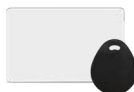
Movement sensor ⌘  
The motion sensor which detects movements



LUNA Door ⌘  
Openings and closings sensor



LUNA LED ⌘  
The connected light bulb which light up during movements



Card & Badge



LUNA Beacon ⌘  
Indoor localisation



Cookies ⌘ LoRa  
The sensors that manage your buildings (water, temperature, humidity, etc.)

42 \*Local audio alert and transmission to the 24/7 telecare call center.



# Accessories



**Charging station**  
The magnetic charging station  
for LUNA Mobile



**Protective cover**  
The protective cover  
for LUNA Mobile



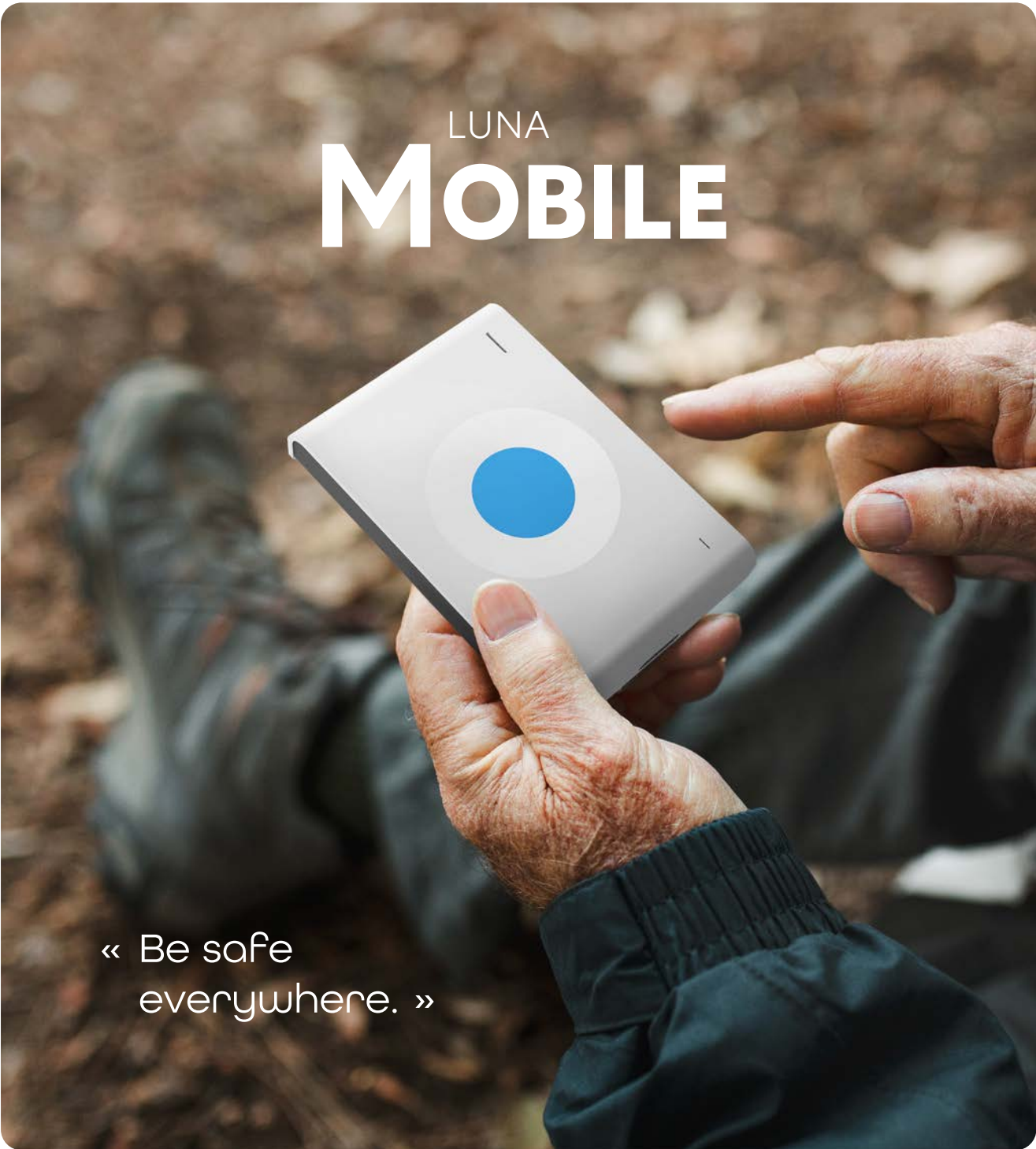
**Belt clip**  
The belt clip  
for LUNA Mobile



**Lanyard**  
The lanyard keychain  
for LUNA Mobile



**Key lock box**





## How to contact our team.

Sales

+33 (0)4 67 59 24 25  
sales@attentive-telecare.com

Support

+33 (0)4 67 59 99 78  
support@attentive-telecare.com



Find us on :

www.attentive-telecare.com  
www.myattentive.com  
www.support.myattentive.com

