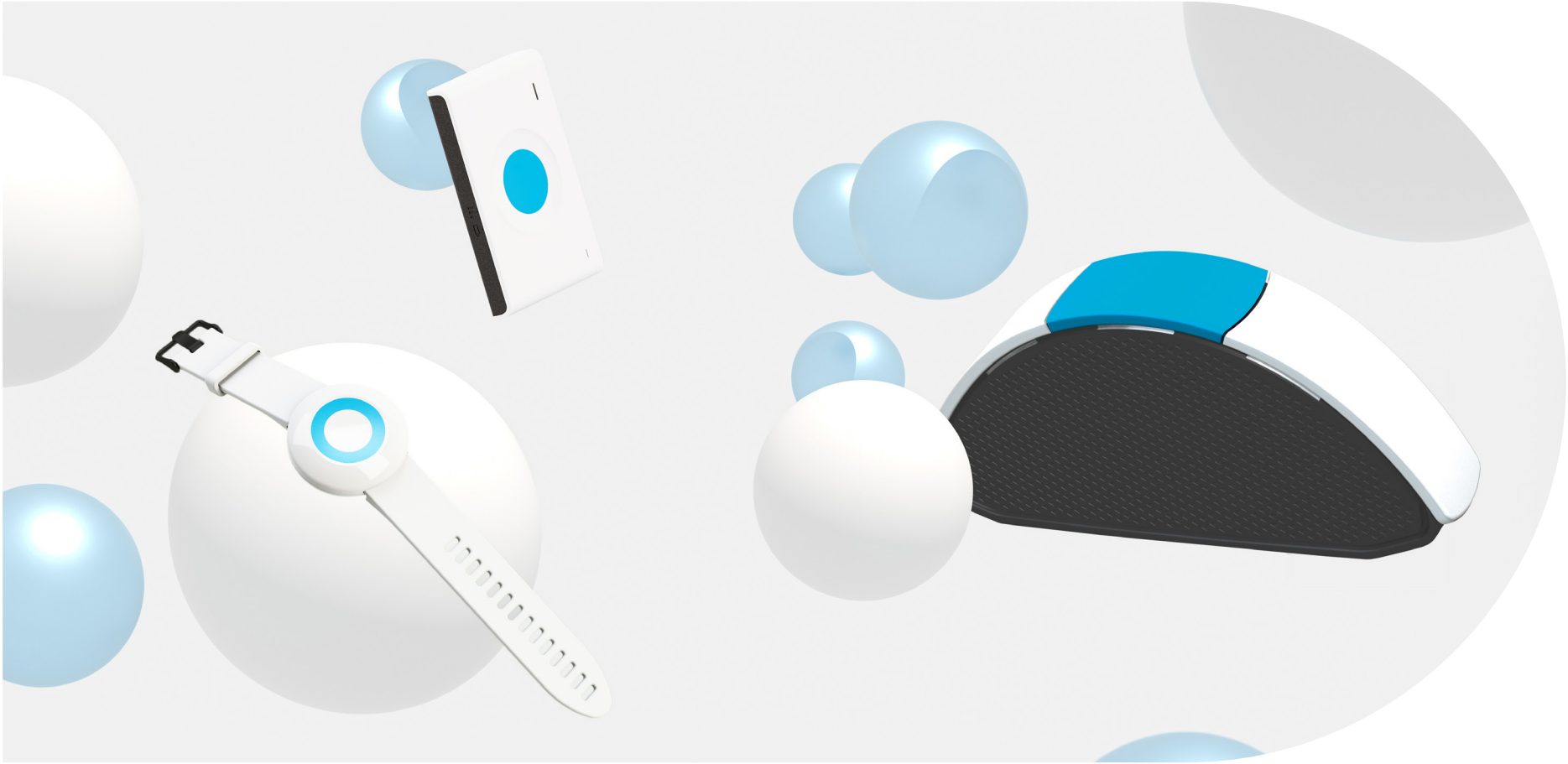
ATTENTIVE
TELECARE TECHNOLOGIES



Your Telecare Technologies Partner

DESIGN . MANUFACTURE . CONNECTIVITY

Summary

1 Home telecare
4-7

2 Mobile telecare
8-9

3 Wearable M4 & M5
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4 Connectivity
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5 Customisation
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6 Smart Devices / Accessories
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7 MyATTENTIVE Platform
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8 Senior Housing
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10 IMPACT Telecare
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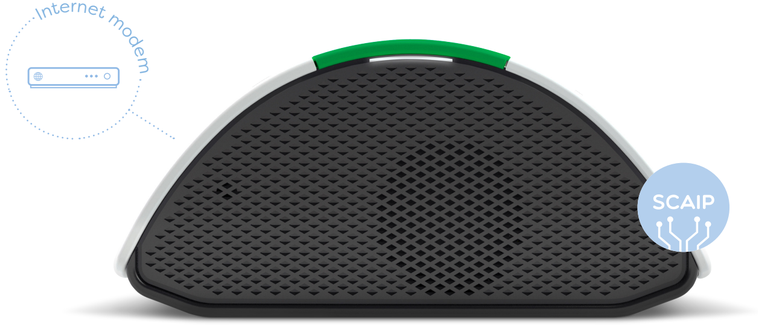
LUNA 4VoIP



Internet modem · Plug & Play · Radio (Social Alarm)

LUNA 4G

4G/3G/2G · Plug & Play · Radio (Social Alarm)

M4 & M5 Compatible

See page 10 to 11

MyATTENTIVE
Manage your devices with the web platform

LUNA 4DUAL

Internet Modem | 4G/3G/2G | Plug & Play | Radio (Social Alarm)

M4 & M5 Compatible

See page 10 to 11

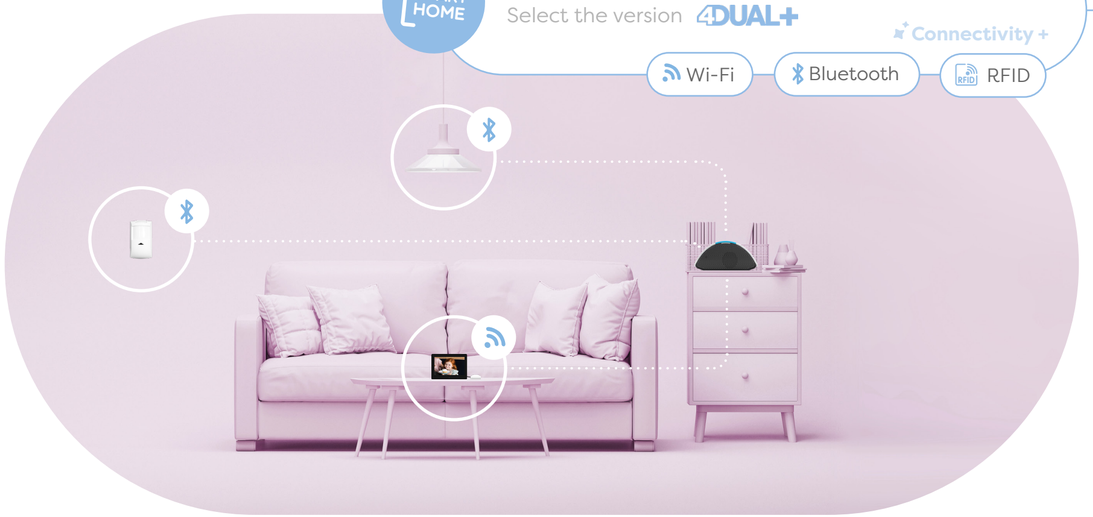
SMART HOME

Go further with LUNA

Select the version 4DUAL+

Connectivity +

Wi-Fi | Bluetooth | RFID



Smart devices

See page 20 to 21

LUNA Presence
Movement sensor

LUNA Led
Smart light bulb

LUNA Media
Digital photo frame

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LUNA Mobile

The only geolocation solution associated with a call pendant.

Geolocation
Indoor Geolocation (Beacon Tag*)
Geofencing

Mobile App for caregivers
- Auto-answer call
- Location request
- Notifications/Alerts history

Micro + Speaker

DAS (Body: 1,533 W/Kg)
(Members: 3,182 W/Kg)

4G/3G/2G | Long-life battery | Radio (Social Alarm)

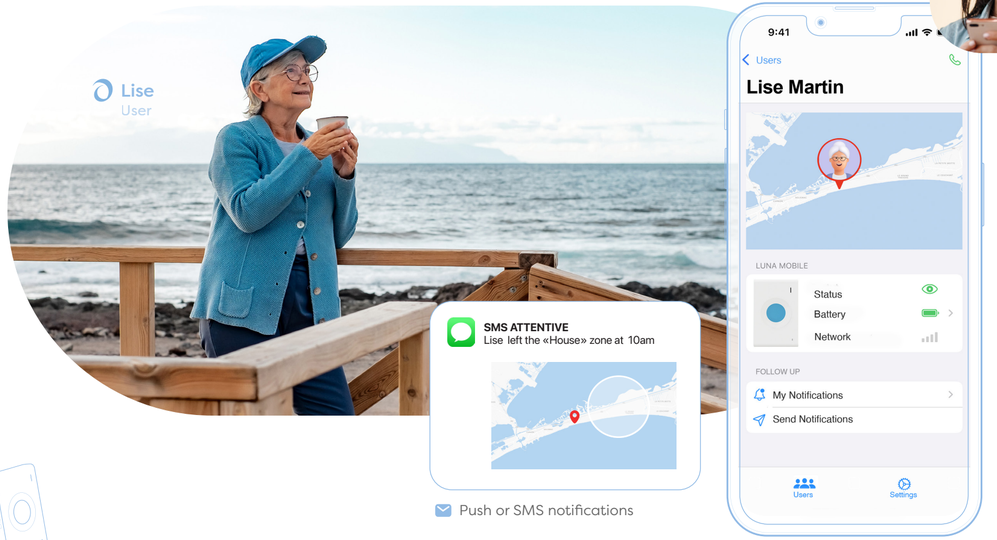
M4 & M5 Compatible

See page 10 to 11

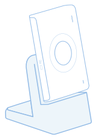
EN 50134 | 3YEARS GUARANTEE

Mobile App for caregivers

Alexia
Professional



Push or SMS notifications



Take a look at the accessories :

see page 22 to 23

MyATTENTIVE
Manage your devices with the web platform

Available in red

M4 Pendant

- Emergency call button
- Without fall detection

- Waterproof IP67
- Radio (Social Alarm)
- Long life battery

M5 Pendant

- Emergency call button
- Fall detection (bracelet or pendant)
- Indoor localisation (with Beacon Tag)

- Waterproof IP67
- Radio (Social Alarm)
- Bluetooth
- Replaceable battery

EN 50134 · 3YEARS GUARANTEE

Home & Mobile
LUNA Compatible

Customisation

Select the colour of the bands (M4 & M5)

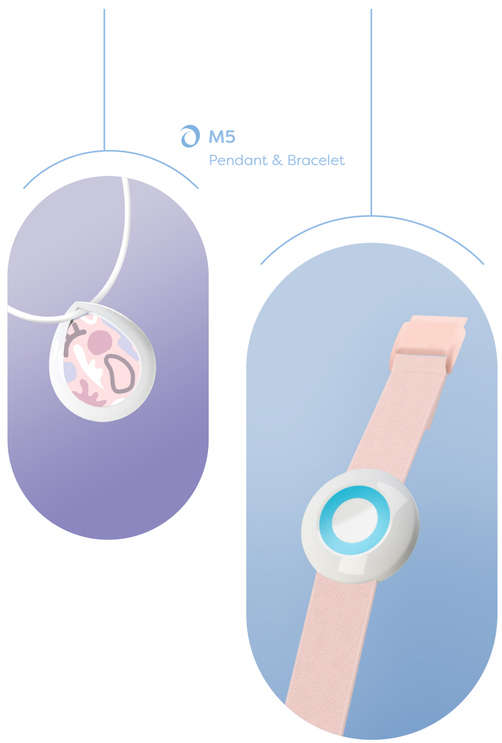
Black, blue, pink (The bands of your bracelets are interchangeable).

2 Colours availables (M5)

White, black

Customize your pendant case (M5)

Personalise the case pendant with your brand or choose from our samples designs.



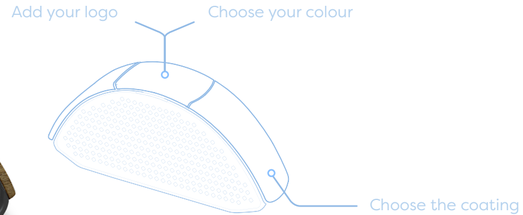
Beacon Tag
Indoor Localisation

MyATTENTIVE
Manage your devices with the web platform

Connectivity Summary

Device	4G/3G/2G	VoIP	GPS	Radio	Bluetooth	Wi-Fi	RFID	Beacon
LUNA 4 VoIP		●		●				M5
LUNA 4G	●			●				M5
LUNA 4Dual	●	●		●				M5
LUNA 4Dual +	●	●		●	●	●	●	M5
LUNA Mobile	●		●	●	●			●
M4				●				
M5				●	●			●

Customisation



Buttons customisation

Choose among a large range of colours and coatings, or choose the original white and blue design.

TRY OUT OUR SIMULATOR!

Connected Devices

Home Telecare

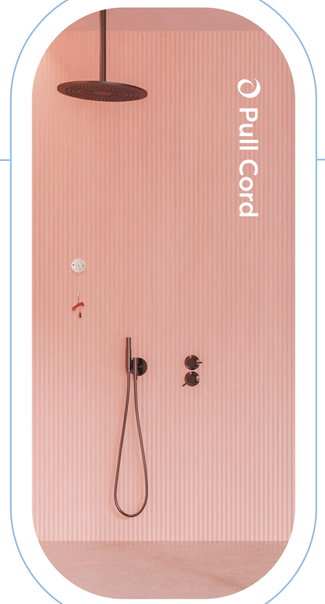
LUNA DAAF
Smoke detector*

Pull Cord
Wall-mounted emergency call device

Universal Sensor
Trigger switch for people with disabilites

LUNA GAZ
Gas detector*

LUNA DACO
CO detector*



Risks prevention devices

LUNA Beacon
Beacon tag allows indoor Localisation

LUNA Door
Door sensor detects opening and closing doors

LUNA Led
The light turns on automatically when a person approches

LUNA Media
Displays photos and messages via MyATTENTIVE

LUNA Presence
A motion sensor detects human passage

RFID Card & Badge
Pass ID to monitor senior's autonomy

MyATTENTIVE
Manage your devices with the web platform

*Local audio alert and transmission to the 24/7 assistance center.

Accessories

For Mobile Telecare

Charging Station

Magnetic system to easily recharge

Protective Cover

To protect the device

Buckle

To clip it to the belt

Soft Strap

Strap to wear it around the neck

Service +

Master Lock

SAFE Key Box

ATTENTIVE authorized distributor

*Local audio alert and transmission to the 24/7 assistance center.

MyATTENTIVE www.myattentive.com

Have a wide view of all your devices
Easily monitor the status of your devices, calls, and storage.

Pair all the devices remotely

Supervise all your devices remotely
Modify devices settings, view technical information, restart your LUNA and more.

Manage your SIM cards
Activate or terminate your SIM cards, monitor the SIM network quality.

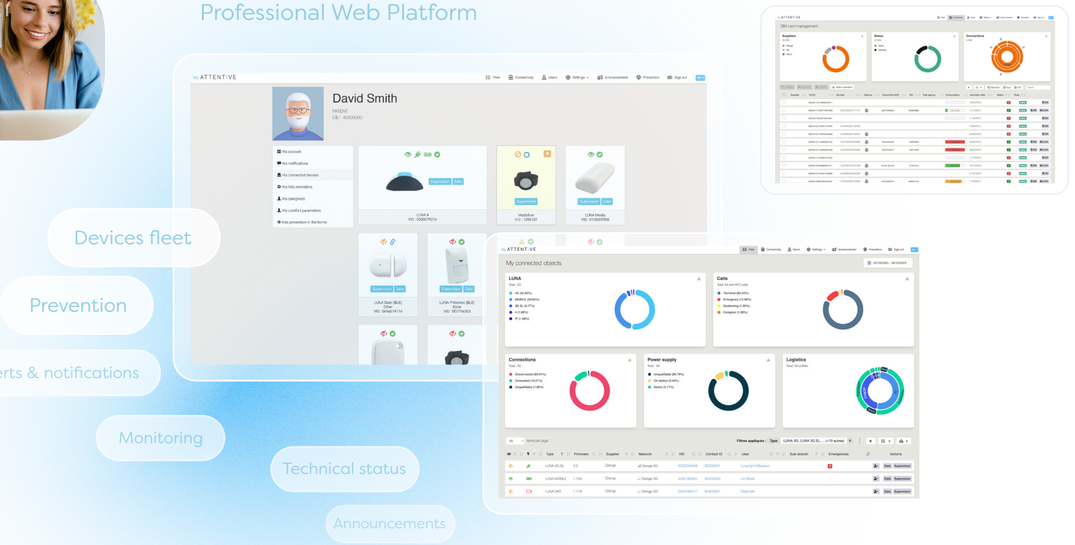
Send notifications for risks preventions
Manage the diffusion of prevention announcements, share photos, or send voice messages.

Alert the close ones
Alerts can be sent to a circle of close ones, such as family members and caregivers, in case of an emergency.

To secure senior residences
Monitor the well-being of seniors through advanced and connected devices

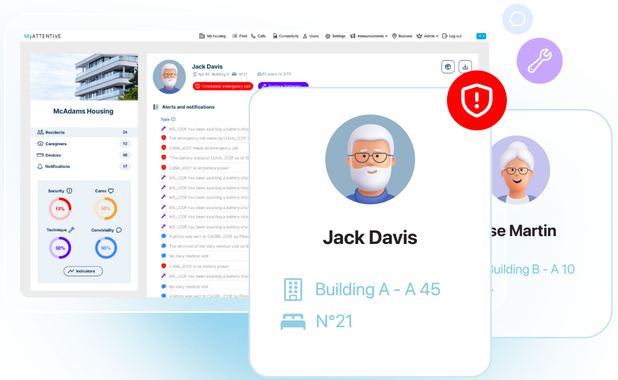
see page 16 to 17

Professional Web Platform



MyATTENTIVE
Manage your devices with the web platform

Senior Housing



Platform Management

- **Centralise the data residence**
- **Monitoring, maintenance & technical management**
- **Management of prevention announcements**
  (Voice audio or photos sent to Luna Media)

Follow Up

- **Confirmation of a professional caregiver's visit**
  (RFID card & badge)
- **Alerts history and notifications**
  (daily, weekly, monthly)

Management of local call alerts | Redirect to an emergency call center | Push or SMS Notification

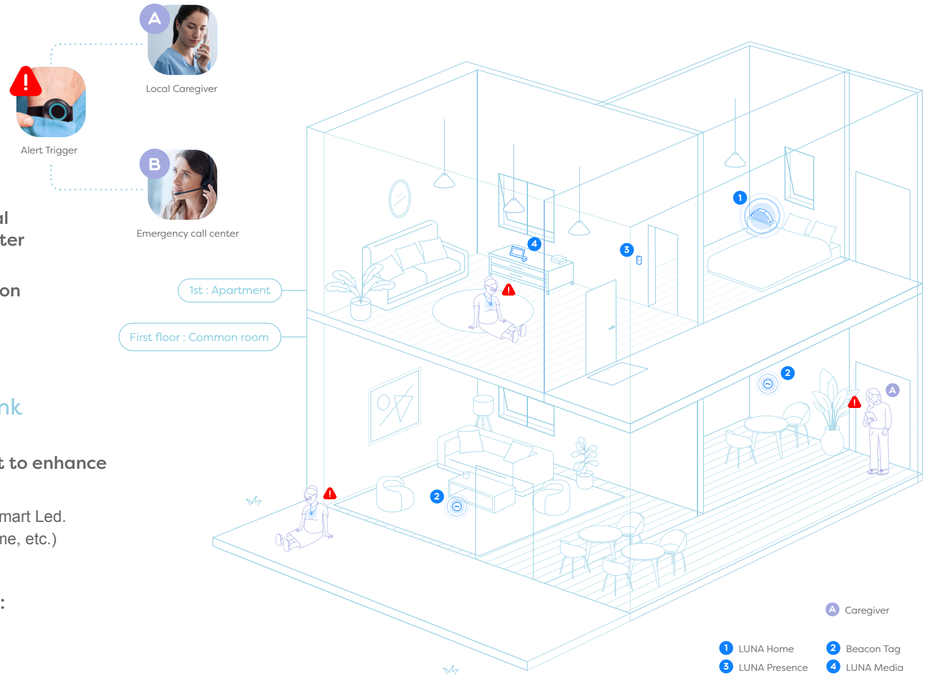
Security

- **Emergency call to local and/or assistance center**
- **Automatic fall detection with Geolocation**
  (M5 / Beacon tag)

Prevention & social link

- **Residential equipment to enhance the living experience**
  (Movement detector and Smart Led. Luna Media and Photo frame, etc.)

Connected devices :
See page 16 to 17



MyATTENTIVE
Manage your devices with the web platform

Technical Support

www.support.myattentive.com

Expertise and assistance

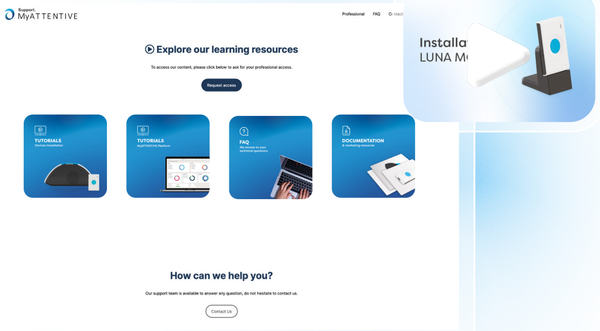
- Help with the integration of protocols and testing phases
- After-Sales service and preventive maintenance
- Diagnostics, ticketing, and incident resolution
- Training for your teams

Multilingual | Single point contact | Personalised follow up

CHECK OUT OUR SUPPORT PLATFORM

Support and e-learning

- Installation tutorials
- MyATTENTIVE tutorials
- FAQ
- Documentation and marketing ressources



Request your Pro Support card !

And receive your access

Support. MyATTENTIVE

All your learning materials at support.myattentive.com

IMPACT Telecare

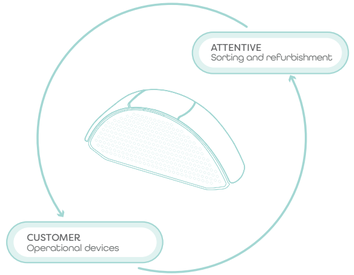
Secure hosting

IMPACT Telecare guarantees the hosting of your health data in Europe on dedicated servers.
Your data will not, under any circumstances, be subject to resale or third-party commercial exploitation.

A sustainable and responsible approach

IMPACT Telecare follows the product life cycle, promotes their refurbishment or recycling for responsible, cost-effective, and sustainable management.

Refurbishment



Platform available at 99.9%

Hosting in Europe

Fleet Review

Notes

ATTENTIVE

Do you want to contact our team?

Sales

+33 (0)6 73 12 79 41
commercial@attentive-telecare.com

Support

+33 (0)4 67 59 99 78
support@attentive-telecare.com

Find Us : www.attentive-telecare.com & support.myattentive.com

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ISO 9001:2015 certification for the design, industrialization, manufacturing, sales, and after-sales service of connected electronic products.

ATTENTIVE